

SEED – Community Food Markets Volunteer (Customer Service)

Program:	The SEED Community Food Project
Commitment:	1-3 hours weekly
Dates/Times:	Various shifts. Tuesdays; 3-5pm OR 5-7pm (Downtown) Thursdays; 3-5pm OR 5-7pm (West End)
Support Person:	Madeline Barber, Community Resources Coordinator; The SEED Brittany Skelton, Community Food Markets Coordinator
Locations:	Downtown: Guelph Community Health Centre, 176 Wyndham St N West End: West End Community Centre, 21 Imperial Rd S
Client Group:	CHC clients and community members throughout the city
Impact of Position:	Increased access to healthy food for community members
Goal of Position:	Help make food more physically and financially accessible to community members in Guelph

Duties:

- Engage in friendly conversation with customers
- Make the space feel welcoming and warm to everyone
- Operate the Dual Price Calculator
- Handle cash & make change
- Replenish produce as needed

Skills Required:

- Commitment to equity and anti-oppressive practices
- Comfort with people, friendly attitude
- Great team player
- Comfort with computers
- Comfort handling money
- Supportive of The SEED's mission, vision and values
- Reliable and punctual
- Criminal Record Check



Training:

- SEED volunteer intake session and GCHC orientation
- Personal safety plan on first day
- Training and support from onsite staff as needed

Benefits:

- Have the opportunity to meet people in your community
- Directly contribute to building food security in Guelph
- Gain experience working in a customer service setting
- Gain knowledge of fresh produce
- Expand your knowledge of various cultures and backgrounds
- Be appreciated for all of your hard work and patience
- Build your network and possibly gain future references
- Have Fun!

Risk: MEDIUM

- Working directly with vulnerable populations
- Space with high public visibility
- Minimal supervision by Support Staff at times
- Regular check-ins with Support Staff
- Handling money
- Personal relationship that extends over time

About The SEED:

The SEED is a community food project of the Guelph Community Health Centre. About 16% of households in Guelph are food insecure (Guelph Wellbeing, 2014). Our goal is to change that by offering programs and services that tackle the root causes of poverty.

Mission: The SEED delivers community programs and advocates to address the causes and effects of food insecurity.

Vision: A community with no barriers to healthy food.

We believe in:

- Food Justice. Access to healthy food, food skills, and food policies are basic human rights.
- Community food programs. They empower us to be agents of change.



- Diversity. Solutions come from diverse voices, experiences and input.
- Grassroots community leadership. There are potential food leaders in every corner of Guelph.

About Community Food Markets:

The Community Food Markets are a weekly affordable fresh food market, aimed at increasing the accessibility (both physical and financial) of good food for everyone in Guelph.

Our items are priced on a sliding scale, with the top amount equivalent to retail value, and the lower amount as cheap as we can sustainably offer (often 30-50% below retail prices). You pay whatever feels right for you within the range listed.

We pair the market with kitchen activities whenever possible, and offer free coffee/tea and a community space to anyone who stops by. We are hoping to break down social isolation and income divide in the Guelph community through this space, so come join us!

Everyone is always welcome! Paying the mid to retail end of the scale subsidizes the cost for others in our community who benefit from the lower end of the scale. By shopping at the market, you are directly contributing to an equity-based food system.